

AskMicrobe is freely available at <https://askmicrobe.com>. AskMicrobe Pro can be accessed at <https://pro.askmicrobe.com>. Both free and paid versions are powered by OpenAI's latest models and LangChain's RAG technology. Changes may occur without prior notice.

All pricing is excl. VAT.

Features	Free Account	Prepaid Account	Individual Pro	Premium Account
Subscription	-	DKK 299/€39 100,000 words output	DKK 99/€13/month DKK 999/€129/year	DKK 990/€130/month DKK 9,990/€1,290/year
Payment link	-	Purchase online	Subscribe monthly Subscribe yearly	inquiry
Setup fee	-	DKK 99/€13/account, one-time fee. Account rechargeable/freezable.		
Privacy	- No login required - All messages are public - Message share links	- Personalized login & password protection - Shareable across multiple devices/users - valid for a year		
		- Single log-in - Multiple log-in not allowed - Shareable across multiple devices/users - Simultaneous log-in		
Message	2 messages/min	No limit*	6 messages/min	No limit*
AI Image Generation	Trial	5 per day	50 per day	No limit
Upload limit	2 Mb	100 Mb		
Models	GPT-4o-2024-08-16 GPT-4o-mini o3-mini-medium	GPT-4o-latest GPT-4o-mini o3-mini-high		
Agents	AskMicrobe AskMicrobe Think AskMicrobe Methods AskMicrobe Patents AskMicrobe Arts AskMicrobe FreeChat	All in free + AskMicrobe Books AskMicrobe TopJournals (in dev.) AskMicrobe Images (in dev.) AskMicrobe AutoTask (in dev.) Early trial of new features		
Service Server	- Basic Linux server with limited capacity. - Daily 4-hr downtime for maintenance & cost saving	- Dedicated high-end server - Superior multiple tasking capabilities - Very high internet bandwidth - 24/7 online except for technical updates during midnights		
Response	- Lower priority in task queue - Incomplete message may occur	- High priority in task queue		- First-priority
Message Control	- Non-searchable - Non-deletable	- Searchable, deletable, editable		
Ads	- Always with Ads	With Ads by default, option for removal by paying 2x		
Usage Track	No	Yes. The total used word output is counted and displayed.		
Microbiology Knowledge Hub	- Updated quarterly	- Updated monthly - Can be tailored to include journals or books requested by users		

*Subject to OpenAI API's inherit rate limits, which is out of AskMicrobe's control. To avoid abuse, a cap of 10,000,000 words of output per year is set for each account, which is way sufficient for most normal use scenarios.

To purchase a Pro account, please click the payment links above or contact info@mbioworks.com. After payment, you will receive the log-in (your email) and password (**AskMicrobe** by default). The password can be changed by clicking "Forgot password" link on the homepage.

Useful links:

Microbiology Knowledge Hub: <https://askmicrobe.com/docs/hub.html>

AskMicrobe FAQ & Help: <https://askmicrobe.com/docs/help.html>

Reported Bugs: <https://askmicrobe.com/docs/bug.html>